LEVEL II

A GENERAL REVIEW OF FACTORS RELATED TO THE HEALTH CARE

DELIVERY PROCESS: A WORKING BIBLIOGRAPHY

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A General Review of Factors Related to

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A Working Bibliography

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Abstract

This review represents a cross-section of recent research regarding factors related to the health care delivery process. Over 800 references are included, and were selected because of their relevance to and implications for behavioral science research, theory, and applications. In light of increasing professional opportunities for psychologists in the health care process, the articles included were additionally organized into 10 different major topic areas felt to be relevant to a wide range of behaviorally oriented interests, and should be useful in identifying future efforts.

A General Review of Factors Related to

the Health Care Delivery Process:

A Working Bibliography

The American Health Care industry is experiencing tremendous

growth. Indeed, Taylor (1978) noted that more than $100 billion

dollars per year is invested in this industry. While this invest-

ment has resulted in major improvements in the quality of care,

it has produced determined pressures to reduce the financial burden

of that care. These often conflicting demands, combined with

pressures to increase the availability of health care, have led

many administrators, planners, and providers to seek new approaches

and alternatives to the current health care process. Given the

scope of the problem it is hardly surprising that the health care

industry is directing greater attention to areas of expertise that

are not viewed as traditional parts of the health care field. Such

redirection of attention provides a valuable opportunity for behavioral

science research to become an integral contributor to future

health care planning.

The present effort represents an initial attempt to review

existing behavioral science research and theory that has been

applied to the provision of health care. A primary goal was to

obtain and make available to others a representative sample of the

relevant literature. A second but equally important goal was to

generate a list of major topic areas that have captured research

interest. Finally, it was hoped that this effort would indicate

the extent of ongoing activity in each basic area and would thus

guide future research and theoretical development into the most

needed and viable areas.

As these statements imply, our emphasis was on the represent-
ativeness rather than the comprehensivenss of the review. First,
we concentrated on research published within the past 10 years.
Second, we did not conduct an exhaustive review of any one journal,
but rather examined a cross-section of sources likely to contain
the widest range of relevant research and issue-related articles.
This cross-section included journals in the behavioral, management,
and medical sciences, as well as journals primarily directed to
health care administrators, nurses, and other supporting professionals.
A concerted effort was made to locate and include dissertations,
theses, technical reports, and other research reports not easily
available to all researchers. The final bibliography includes 800
references organized into ten major topic areas: (a) issues affecting
patient access to care, (b) social, environmental, and individual
factors affecting morbidity, (c) the role of the patient in the health
care process, (d) attitudes of patients, physicians, staff, and
community members related to the health care process, (e) the
training and development of the health care professional, (f)
general structural characteristics of the health care delivery
process, (g) the treatment milieu, (h) evaluation of health care
services, (i) health care planning, and (j) additional readings
of interest. Within each of these categories, articles were
further subdivided as indicated in the Bibliographic Outline/Table
of Contents.

In conclusion, we echo Taylor's (1978) comment that the
opportunities for behavioral researchers to apply their special

skills and talents in the health care system area have never been

better. We are optimistic that behavioral research efforts can make

valuable contributions toward resolving the problems currently

plaguing the health care process. Potential areas of involvement

include but are not restricted to (a) social-organizational factors

underlying the etiology of illness, (b) preventive care and patient

utilization of hospital services, (c) patient education, including

self-care and counseling, and (d) improved doctor-patient relation-

ships. We hope that this review will illustrate the variety of areas

available for involvement and thus contribute to future efforts.

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    a. Factors Affecting Morbidity

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II. SOCIAL, ENVIRONMENTAL, AND INDIVIDUAL FACTORS IN MORBIDITY

    a. Factors Affecting Morbidity

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    a. Factors Affecting Morbidity

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II. SOCIAL, ENVIRONMENTAL, AND INDIVIDUAL FACTORS IN MORBIDITY

    b. Indicators of Health Status

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20 ABSTRACT (Continue on reverse side if necessary and identify by block number)

This review represents a cross-section of recent research regarding factors related to the health care delivery process. Over 800 references are included, and were selected because of their relevance to and implications for behavioral science research, theory, and applications. In light of increasing professional opportunities for psychologists in the health care process, the articles included were additionally organized into 10 different major topic areas felt to be relevant to a wide range of behaviorally oriented interests, and should be useful in identifying future efforts.

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